

★ **HAPPY** ★  
**BIRTHDAY!**

Our Practice newsletter is 3 years old this June!

We would like to thank you for your continued support and we hope you enjoy reading it and find the articles useful and informative. If you have any suggestions for future content please let the Practice know in writing.

Stockport Neighbourhood Care is the grouping of NHS community health and social care services who are working to deliver integrated care for people in Stockport.

**STOCKPORT**  
*NEIGHBOURHOOD care*

**The key benefits of the scheme are:**

- Improved quality of life for people with complex and long term health conditions
- More care closer to people's homes
- Improved and more proactive care in nursing homes and those with dementia.

For instant and easy access to information and updates from Stockport Neighbourhood Care you can visit:



Their Facebook Page  
<https://www.facebook.com/StockportNC/>



Or Twitter handle  
<https://twitter.com/StockportNC>

You can also view their latest newsletter by following the link below

<https://www.stockport-together.co.uk/latest-news/latest-newsletter-stockport-neighbourhood-care>

**Health Talk about Joint replacement**

Free health talk for you to find out more about hip and knee replacements:

Why have a hip or knee replacement?

What's involved?

Recovery after hip or knee replacement

Question and answer time with the experts

**Tuesday 24<sup>th</sup> July 7pm – 8pm**

Call 0161 419 4451 to book your place, or visit  
[www.stockport.nhs.uk/events](http://www.stockport.nhs.uk/events) to register online.

**Stockport NHS  
Upcoming  
Events!**



**Take a look inside – Tour of the Radiology  
Department at Stepping Hill!**

Take a look inside the Radiology department and see where x-rays, MRI scans and CT scans are taken, and talk to the Radiologists on this FREE tour!

**Tuesday 18<sup>th</sup> September 7pm – 8:30pm**

Call 0161 419 4451 to book your place, or visit  
[www.stockport.nhs.uk/events](http://www.stockport.nhs.uk/events) to register online.

## Are you a Carer? SignPost

STOCKPORT FOR CARERS

### Signpost Young Carers

If you think you might be a Stockport Young Carer and would like some support, please get in touch with Signpost. Please let them know about you by **phoning the office for a chat on 0161 947 4690**, emailing

[david@signpostforcarers.org.uk](mailto:david@signpostforcarers.org.uk) or  
By texting Katy on 07540 722371

For more information, help or advice please visit <https://www.signpostforcarers.org.uk/>.

Visit

<https://www.signpostforcarers.org.uk/Pages/Category/groups-for-carers> to see more support groups for Carers in Stockport.

Click on

<https://www.signpostforcarers.org.uk/signpost-activities-from-april-to-july-2018> to see all the activities for carers from April-July 2018.



## You are invited to join us for our Wellbeing Day for Carers

Thursday 19th July 10.30am - 3.00pm

The Alma Lodge Hotel, 149 Buxton Road, Stockport, SK2 6EL

A chance for you to take some "me time" and enjoy some pampering, meet old friends and make new ones.

#### PLUS:

- Information and advice from a variety of specialist organisations, including our own lovely team.
- Find out what else is going on in Stockport for carers
- A Prize Draw Raffle
- Free tea and cake!

We look forward to seeing you there!



Pop the date in your diary and please let us know if you are coming by calling: 0161 442 0442 or email: [info@signpostforcarers.org.uk](mailto:info@signpostforcarers.org.uk)

### Issue 12 Survey Results

From our Appointment Access Survey in the last Newsletter, the latest results showed that most patients were not aware that we offer early morning or late evening appointments for **both the GP and Practice Nurse**. We also noted that most patients didn't know that **we hold a Nurse-led clinic one Saturday morning a month** for routine appointments.

To see all of our extended opening hours for **GP, Nurse and Healthcare Assistant appointments**, please click on the link below where you will be re-directed to our website:

<http://manormedical.co.uk/opening-times.aspx>

A number of patients were not aware that they could register to book appointments online, and many of the patients that do know, don't use the booking facility. This is due to patients either preferring to telephone or call into the surgery, or the fact that many don't know how to register.

**To register:** you will need to ask at reception for an **Online Registration Letter**. This contains the important information needed to gain full access to the online booking service. **You can only request a letter in person and with proof of identity.**

Once you have this, you can follow the link on our website to take you to the Patient Access site where you can follow the registration steps with the information in your letter.

(When choosing your Practice for online registration, please choose **Manor Medical Practice, Offerton Health Centre** regardless of your usual site).

