

SEASONS GREETINGS TO ALL OUR PATIENTS AND BEST WISHES FOR 2017

As we approach the end of 2016 we would like to send our best wishes for a happy and healthy 2017 to all our Patients. We would also like to thank all the members of our Patient Participation Group for their continued support and involvement.

GP receives organ donation award posthumously



The late Dr Jonathan Owen has received the Order of St John award for Organ Donation posthumously for continuing to save lives after as an organ donor. His kidneys were successfully donated after his death following a heart attack in November 2015 aged 56. His 16 year old daughter Grace received the award on his behalf.

The local County Priory Group of the Order of St John are delighted to be able to work with NHS Blood and Transplant to run the Organ Donor Awards and hope the example set by organ donors like Dr Owen may encourage others to join the NHS Organ Donor Register.

<http://www.organdonation.nhs.uk>

On the 23rd November 2016 the Practice was visited by a team of Care Quality Commission (CQC) Inspectors.

They spent the day with the Practice and interviewed Clinicians, Staff, Patients and representatives from the Patient Participation Group.

Feedback on the day was very good.

The final report has not yet been completed and sent to the Practice. We expect to receive one shortly and we will publish it on the website as soon as it becomes available.

You can visit the CQC website at:

<http://www.cqc.org.uk>

Are you online yet?

The Practice offers online appointment and repeat prescription management to all patients.

If you want to be able to book and cancel appointments and order repeat prescriptions online please ask at reception – you may be asked to prove your identity - and you will be issued with a registration letter.

To prove your identity we ask that you produce a recent utility bill or bank statement and a form of photographic id such as driving licence or passport.

Registration is then a simple online process and will take only a few minutes to complete. On completion you will be able to book and cancel appointments and order repeat medication.



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Dr J Bendelow
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NEWSLETTER ISSUE 7– DECEMBER 2016

STOCKPORT PHARMACIES THAT ARE OPEN OVER THE FESTIVE BANK HOLIDAYS

Christmas Day - 25th December

Lloyds Pharmacy, 236 Wellington Road South, SK2 6NW – Open 10am – 10pm

Cheadle Pharmacy, Ashfield Crescent, Cheadle, SK8 1BQ – Open 8.30am – 7pm

Boxing Day - 26th December

Lloyds Pharmacy, Sainsbury's store, Hazel Grove, SK7 4AW – Open 9am – 5pm

Boots, 47 Mersey Way, Stockport, SK1 1PU – Open 10am – 4pm

Asda Pharmacy, Warren St, Stockport, SK1 1UA – Open 9am – 6pm

Lloyds Pharmacy, 236 Wellington Road South, SK2 6NW – Open 10am – 10pm

Cheadle Pharmacy, Ashfield Crescent, Cheadle, SK8 1BQ – Open 8.30am – 7pm

Heald Green Pharmacy, 208 Finney Lane, Heald Green, SK8 3QA – Open 8am – 6pm

Christmas and New Year Opening Hours

The Practice will close at 6pm on Friday 23rd December 2016 and reopen at 7.30am on Wednesday 28th December 2016.

The Practice will close at 6pm on Friday 30th December 2016 and reopen at 7.30am on Tuesday 3rd January 2017.

If you need medical assistance whilst we are closed please call the practice number and you will be directed to the appropriate service.

PLEASE ONLY GO TO A&E IF YOU HAVE AN ACCIDENT OR SERIOUS / LIFE-THREATENING CONDITION

Please remember to order and *collect* your prescriptions before the Practice closes for the festive period – in previous years the out of hours service have reported that they have been overwhelmed with requests for repeat medication that had not been ordered or *collected* from the patient's GP Surgery.

FEELING LOW?

Many people feel especially low over the festive period. If you are affected the Samaritans offer a free, confidential listening service for people 24 hours a day, 365 days a year. Talk to us any time you like, in your own way, and off the record – about whatever's getting to you.

Call 116 123 – it's FREE OR visit www.samaritans.org